CareFlight Rescue Raffle Victoria Terms and Conditions

These Terms and Conditions apply to the CareFlight Rescue Raffle Victoria. By purchasing tickets to enter the CareFlight Rescue Raffle Victoria ticket holders accept these Terms and Conditions and are bound by them.

The CareFlight Rescue Raffle Victoria ("the Raffle") is promoted and run for CareFlight Limited ABN 18 210 132 023 ("CareFlight") for the sole purpose of raising funds for the registered charity ACN: 003093445. Fundraising Authority Number: VIC 15100. Raffle permit number MG-R26346772 authorises the sale of 20,000 tickets throughout Victoria from 06/08/2026 to 04/08/2027.

Employees (and their immediate families) of CareFlight are ineligible to purchase tickets in the Raffle. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

The major draw prize is one Coles Group & Myer gift card valued at $2,000. Each 26 x fortnightly draw prize will be one $1,000 Coles Group & Myer gift card. Prizes are not transferable or redeemable for cash. These gift cards are subject to their own terms and conditions. If a prize is not available for any reason, CareFlight reserves the right to substitute the prize for another of similar value subject to state regulatory approval.

The major draw will be conducted on 18/08/2027 at 1pm (eligibility: each ticket purchased and paid for in Victoria between 06/08/2026 and 04/08/2027 represents one chance in the major draw).

Fortnightly draws will be conducted on the dates detailed below at 3pm:

28-Aug-26, 11-Sep-26, 25-Sep-26, 09-Oct-26, 23-Oct-26, 06-Nov-26, 20-Nov-26, 04-Dec-26, 18-Dec-26, 04-Jan-27, 15-Jan-27, 29-Jan-27, 12-Feb-27, 26-Feb-27, 12-Mar-27, 25-Mar-27, 09-Apr-27, 23-Apr-27, 07-May-27, 21-May-27, 04-Jun-27, 18-Jun-27, 02-Jul-27, 16-Jul-27, 30-Jul-27, 13-Aug-27.

The major and fortnightly draws will be held at CareFlight's national head office, 4-6 Barden St, Northmead, NSW, 2152, by use of a random number generator program.

Each ticket represents one chance and costs $8 every 4 weeks, providing entry into two fortnightly draws.

A unique ticket number will be issued for each ticket purchased. Ticket holders will be notified of their ticket numbers by email and/or SMS when purchased, otherwise by mail.

Payments for tickets are made by periodic contributions every four weeks through either Direct Debit Request (DDR) or Credit Card Recurring Payments (CCRP) Agreements with CareFlight. Ticket holders will be entered into the first fortnightly draw once the first contribution has been successfully debited on the nominated first debit date from the nominated account. A ticket holder will be entitled to entry into subsequent fortnightly draws with the same ticket number/s, following each successful periodic contribution every four weeks while the DDR or CCRP Agreement is in place with CareFlight. Ticket holders may change the number of Raffle tickets purchased, pause or withdraw from the Raffle. Tickets not withdrawn or cancelled at least five (5) working days prior to the due debit day will be valid for the draw, and therefore able to win the prize, and will not be refunded. CareFlight may at its discretion, refund a ticket payment following a draw if tickets have been sold in error. If your first contribution is not received or successfully debited by the nominated first debit date, then unless you request otherwise, your payment and your same ticket number/s will be automatically entered into a subsequent fortnightly draw after being successfully debited.

There is an agreement with Unity4 Contact Centre Outsourcing Pty Ltd (ACN 121 371 793) to promote or conduct this Raffle for reward.

If for any reason CareFlight is not able to run a draw as planned, including but not limited to tampering, unauthorised intervention, fraud, any technical difficulties or equipment malfunction or any causes unforeseen or beyond the control of CareFlight, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this Raffle, CareFlight reserves the right in its sole discretion to take any action that may be available, without notice, to delay, modify, suspend, cancel or terminate a draw, subject to state regulation.

CareFlight stores and processes ticket numbers and personal information to conduct the Raffle, and may also disclose your personal information to third parties to assist with this purpose subject to the terms of CareFlight's Privacy Policy which can be viewed here: www.careflight.org/privacy_statement/

Raffle winners will be notified by phone or email. It is each ticket holder's responsibility to notify CareFlight of any change of contact details.

If a potential winner cannot be contacted or the prize notification is returned or is undeliverable, such potential winner forfeits all rights to any prize, and an alternate winner may be selected.

Winning ticket numbers and winners' details, in brief, will be published on CareFlight's website www.careflight.org. Winners' details, in brief, may also be used by CareFlight in promotional material.

All proceeds, after the deduction of prizes and expenses, will support CareFlight.

Raffle ticket purchases are not tax-deductible.

The decision of CareFlight in respect of all matters to do with the Raffle will be final and no correspondence will be entered into.

CareFlight reserves the right in its absolute and sole discretion to reject an entry to the Raffle or to terminate a ticket holder's entry, subject to acting reasonably at all times.

CareFlight shall not be responsible or liable to any person claiming a prize which has been issued to a person who assumed the identity of the ticket holder and who obtained sufficient information to impersonate the rightful ticket holder. In the event that CareFlight, in its absolute discretion, believes that the winner is not lawfully entitled to payment of a prize or that a prize has been issued to a ticket holder where CareFlight decides, in its absolute discretion, that the chance is invalid it shall be entitled to withhold issuing the prize or recover a prize already issued to a ticket holder (where applicable) pending the outcome of all appropriate checks and investigations.

CareFlight shall not be responsible for damages, losses or liabilities of any kind, including without limitation, direct, indirect or consequential loss or damages arising out of or in relation to Raffle draws. Nothing in this condition shall limit or exclude liability for death or personal injury as a result of CareFlight's negligence.

CareFlight may change the Terms and Conditions of the Raffle at any time and at their discretion and will publish the new rules on their website www.careflight.org before the changes take effect.

Ticket holders may change the number of Raffle tickets purchased, pause or withdraw from the Raffle by calling CareFlight on **1800 655 876** during business hours or emailing regulargiving@careflight.org**.**

Odds of winning the Raffle: 1 ticket = 1 in 20,000 chance; 2 tickets = 1 in 10,000 chance; 4 tickets = 1 in 5,000 chance.

Gamblers Help Line 1800 858 858 https://gamblershelp.com.au/